



## Manually installing The Crystal Reports Runtime library

The standard install for ToolTrakka V7 does not always install the Crystal Reports runtime by default. It is therefore sometimes required that this component be installed manually. To do this proceed as follows...

**Whoever does this must log onto the computer as an administrator.** This person must also have permissions to download .zip or .msi files from the internet.

Go to the following Internet URL

[www.tooltrakka.com.au/](http://www.tooltrakka.com.au/)

Then click on the menu item labelled 'Download'

Scroll down to the bottom of the page till you find the section shown below...

information. Download it [here](#)

### Other Downloads

#### Crystal Reports Runtime Download

**What will be installed?**

This download includes the runtime package for Crystal Reports as described by our bulletin 'Instructions to re-install the Crystal Reports runtime'-- The Crystal Reports package is the only thing that will be downloaded. No other product such as bundled software or promotional material or any other unwanted material will, or can be, installed as a result of downloading and, or installing this product.

Download for users who have permissions to download executables

[Crystal Reports Runtime MSI](#)

Download for users who do not have permissions to download executables - you will need to be able to unzip this download to install it. If you don't know how to do this please contact your IT support for assistance

[Crystal Reports Runtime ZIP](#)

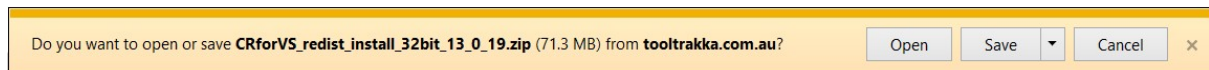
ToolTrakka V7  
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The downloads you need are highlighted as links. You will only need to click one of these depending on your circumstances. The first is suffixed .MSI and can be used by those who

have the permissions to download executable files. The second is for those who do not have download permissions for executable files but can download .ZIP files.

If you download the .MSI file directly you will have the installer directly and can ignore the next process and go straight to 'Running the Installer'.

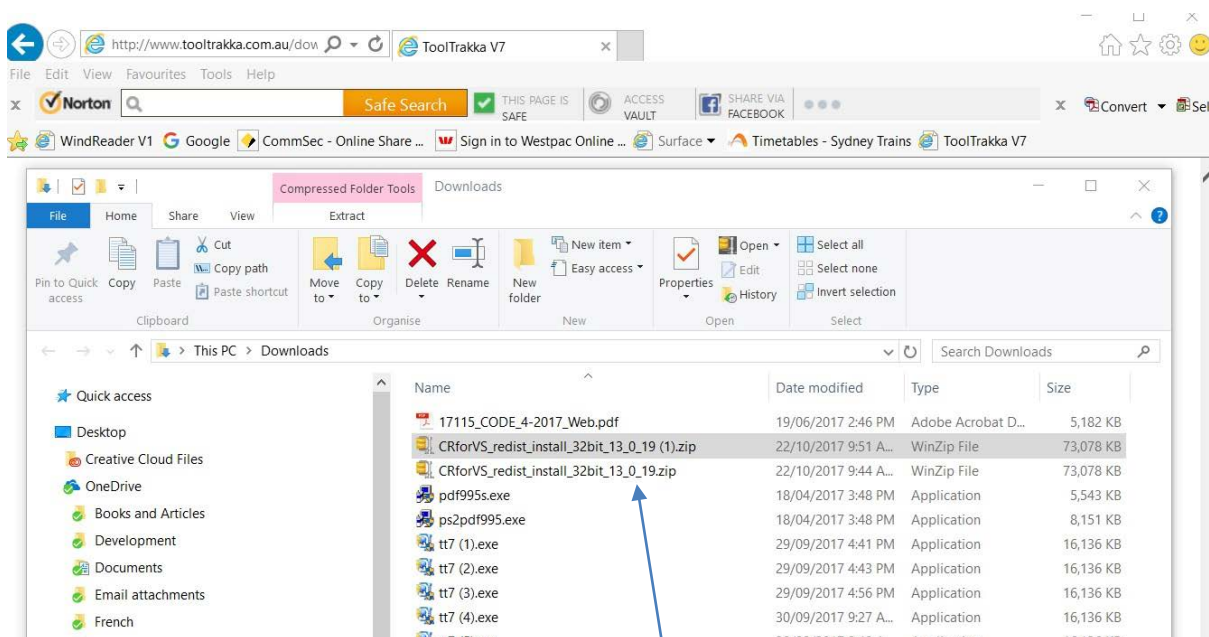
For those who do not have the necessary permissions to download .MSI files double click the zip file download called CRforVS\_redist\_install\_32bit\_13\_0\_19.zip and you will see the download system appear at the bottom of the screen (see below)



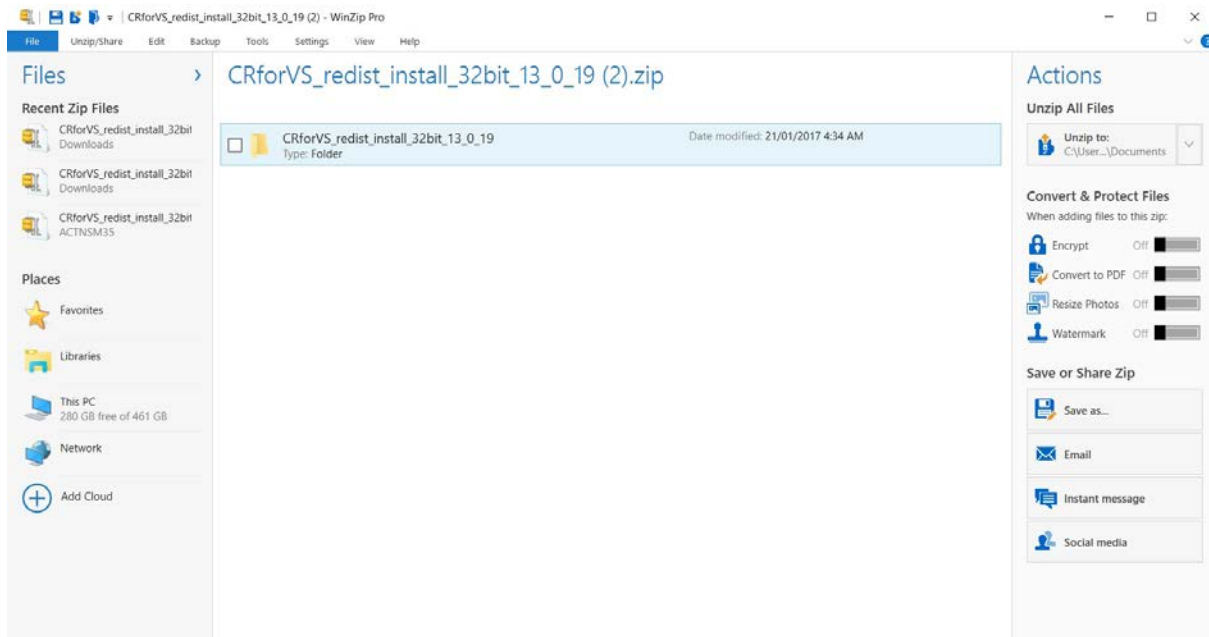
Click 'Save' and the download will begin. When it completes you will see...



Click 'Open Folder' and you will see a Windows Explorer window similar to below...



Find the downloaded file called "CRforVS\_redist\_install\_32bit\_13\_0\_19.ZIP" and double click it - WinZip will be started. You will see a folder.



Double click this folder and you will see the .msi file (as below)



Use the unzip action to extract this file to a location on your computer (or a server) where you can find it later.

Please note that, if you are going to install this on a number of computers, you should save the file on a server location where you can get at it from each of the computers. This is because this download is approximately 70 MB and saves you would from having to download it multiple times.

You now have the installer (CRRuntime\_32bit\_13\_0\_7.msi). Save it where you can get at it.

## **Running the Installer**

Once this is done navigate to the location where you saved the msi file is and double click it.

This will start the installer.

You may be required to agree to a set of terms and conditions during this install.

## **When the install is complete**

I suggest that you reboot the computer after this install is successfully completed.

Once this install is complete you should be able to run reports in ToolTrakka V7.